



WCCSA SNAPSHOT SURVEY

The Women's Community Centre is a not-for-profit women's organisation run by a Management Committee, comprised of interested persons in the community and volunteers. The centre is a hub for community activities for local (and not so local) residents. The centre hosts craft, leisure, personal development courses, community groups and organisations, runs a crèche, and works closely with residents, council, local schools and community groups to meet the needs of the community. These questions aim to find out what your community centre means to you and what you feel that the centre could be doing to better meet the needs of the local community. The results of this survey will be used to help plan for the future.

Thankyou for taking the time to be involved.

N.B. Please fill out the questions that are relevant to you.

WCCSA

- **Have you ever attended the Women's Community Centre (SA) Inc?**
 Yes No **(Please ✓ appropriate box)**

- **What was your reason for attending the Women's Community Centre (SA) Inc? (please circle answer)**
Drop In Attend a Class Attend a support Group Childcare Volunteer
Other _____

- **How long have you been attending the centre? (Please ✓ appropriate box)**
 Years Months Regularly Intermittently

- **What was it that first led you to the centre? (Please ✓ appropriate box)**
 Particular course/program/event Social Interaction
 Unemployed/seeking activity Just moved to the area
 Seeking Information Other _____

- **How did you find out about the Centre? (Please ✓ appropriate box)**
 Newsletter Word of Mouth Newspaper Other _____

- **When you came in, did you feel that the atmosphere was welcoming?**
 Yes No
If no, what do you think we might do to improve? _____



WCCSA SNAPSHOT SURVEY

- **Overall, on a scale of 1-5 (please circle), how satisfied are you with the service you received today?**

	Poor				Very Good
	1	2	3	4	5
Location	1	2	3	4	5
Customer Service	1	2	3	4	5
The Program	1	2	3	4	5
Cost	1	2	3	4	5
Information Given	1	2	3	4	5
Crèche	1	2	3	4	5
Facilitator	1	2	3	4	5

If you came once, but did not return, are you able to tell us why? _____

- **If you have never been to the Centre, are you able to tell us why?**

(Please Tick) Too busy Didn't know it was there Time doesn't suit
 haven't seen a program Lack of confidence Other _____

- **If you came to a program or service at the centre, what would you feel was most important? (Please number in order of importance)**

- | | |
|---|--|
| <input type="checkbox"/> Welcoming Atmosphere | <input type="checkbox"/> Quality programs |
| <input type="checkbox"/> Comfortable | <input type="checkbox"/> Car parking |
| <input type="checkbox"/> Public Transport | <input type="checkbox"/> Disability Access |
| <input type="checkbox"/> Low cost | <input type="checkbox"/> Crèche |
| <input type="checkbox"/> Other _____ | |

- **Looking to the future!**

Please circle the most appropriate number.	Disagree				Agree
	1	2	3	4	5
I may be involved with this organisation in the future	1	2	3	4	5
I may be interested in Volunteering at the centre	1	2	3	4	5
I would like to meet more people on a social basis	1	2	3	4	5
I would like to be more involved in my community	1	2	3	4	5
I would like to have more say about my community	1	2	3	4	5



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Can you please tick along side any of the activities below that might interest you in the future.

Examples of programs/services	√	Day (d) Eve (e) W/E (w)	Examples of programs/services	√	Day (d) Eve (e) W/E (w)
Help with reading and writing English			Singing		
Health awareness			Walking Group		
Learning about home budgeting and financial management			Children's Programs (Please specify)		
Skills to help me find a job			Community Lunches		
Skills to help me get into TAFE or Uni			Drop in sessions		
Language other than English			Come and try days		
Public Speaking			Get to know your neighbourhood		
Cultural awareness			Tax help		
Environmental Programs			Understanding mental illness		
Computer classes - basic			Seniors group		
Computer classes – advanced			Counselling		
Computer classes – Internet			Youth programs		
Computer classes - databases			Art and Craft e.g. Patchwork, Folk Art, Painting, Sewing (specify)		
Personal Development e.g. confidence and self esteem building			Community gardening		
Yoga, Belly dancing, Tai Chi, Pilates, Other (specify)			Day outings/excursions		
Meditation			School holiday kids programs		
Healthy Eating			Family fun days		
Parenting			Job skills classes		
Music classes			Dancing classes		
Information Sessions			Other -		



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These questions are for statistical and funding purposes

To finish with could you answer some information about you. (Please tick)

- **Age:** <18 19-25 26-40 41-60 61-80 >81
- **Cultural background:** _____
- **Language spoken at home:** _____
- **Do you have a disability that you would like to disclose?** Yes No

- **Are you an Aboriginal or Torres Strait Islander?** Yes No
- **Are you eligible for government concession?** Yes No
- **What is your normal mode of transport? (Please tick)**
 Private car Public transport walking taxi community transport
 Other _____
- **Housing arrangements? (Please tick)**
 Own/Buying Public/private rent Other _____
- **How long have you lived in your local area?** _____
- **What is your highest level of formal education?** _____
- **We would greatly appreciate any other feedback you can give** _____

Thankyou! If you would like to speak to someone about this survey please call the Women's Community Centre on (08) 8362 6571. The form can be returned in the envelope provided or can be posted in the survey box in the foyer at the centre. If you would like our next program sent out, please fill in the attached slip and return separately.